

World Network of Productivity Organizations

2012



Australia

There has been substantial involvement of Australian representatives in the work of WCPS over many years. Key individuals were Walter Aigner and Dr. M.R.'Ram' Ramsay who became involved in the 1980s. However it is not clear as to when the Australian Chapter was officially established and recognised. Certainly some of those within Australia thought a Chapter existed and correspondence in 1990 describes Dr. Ramsay as President of the Australian Chapter though the status of this is unclear.

In 1991, Walter Aigner proposed that there should be an 'Oceania' region for both WCPS and WAPS and 'officers' were duly appointed to fulfil key roles.

Over a period of several months there was discussion between Brita Borge, Vice-President of WCPS responsible for National Chapter Development and Walter Aigner together with these newly appointed officers. Brita Borge pointed out that WCPS did not - deliberately - have a regional structure and suggested the creation of an Oceania Chapter... the first multi-nation Chapter since it included New Zealand some of the island states. This Oceania Chapter seems to have operated - quite successfully - over the period 1992 - 1994 and correspondence in 1994 written by Ron Davison refers to the Oceania Division (with Ron Davison as president). A letter to Martin J. Stone - the previous 'President' - from Brita Borge suggests that no formal recognition has been given to any of these entities.

Eventually in 1995, Ron Davison persuaded the Royal Melbourne Institute of Technology to act as host organization for a formally recognised Chapter and this Chapter was finally approved at a WCPS Board of Directors meeting in Montreal in March 1996. The Chapter was to be hosted by the Royal Melbourne Institute of Technology.

However, some of the 'old guard' representing the former 'Oceania Division' found it difficult to accept this new arrangement and for a time, the old structure existed alongside the new one.

In 1997, Martin J. Stone was still seeking 're-affirmation' of the status of the former organisation as a valid Chapter of WCPS. The correspondence does not explain how this situation was resolved.

Co-ordinator: Ron Davison

Following a round of correspondence in 2000-2001, the Graduate Management Centre of the Southern Cross University in Australia was awarded Network Partner status in March 2001 as a second centre of co-operation in Australia.

Primary contact:

Philip Neck

Professor of International Management & Development

Southern Cross University

Tweed Gold Coast Campus

PO Box 877

Tweed Heads

NSW 2485

Australia

In 2006, Philip retired and the primary contact became:

Sivarama (Shankar) K. Sankaran

Associate Professor, Graduate College of Management, Southern Cross University

(address as above)

Barbados

The Barbados National Productivity Council was awarded Network Partner status 2001 or 2002 (though the records are incomplete). The primary contacts during the process of gaining Network Partner status were John Pilgrim, Executive Director of the Council and Allison Kirton a Productivity Officer with the Council.

The primary contact when this partner was accepted into the Network was:

John Pilgrim

Executive Director

Barbados National Productivity Council

Enright House

2nd Avenue Belleville

St. Michael

Barbados, West Indies

Botswana

Key contact during the establishment of the Chapter (over the period 1992 - 1993)

Mr. E. Lepetu Sethswaelo

National Productivity Centre

Gaborone

Botswana

The Chapter was established in 1994 and inaugurated at the Istanbul Congress where Mr. Sethswaelo was present.

Co-ordinator

Mr. E. Lepetu Sethswaelo

Brazil

University of Rio - Production Engineering Program (COPPE/UFRJ)

Caixa Postal 68507

21945-970

Rio de Janeiro

Brazil

The Chapter was established at a WCPS Board of directors meeting in Miami in February 1997 hosted by University of Rio - Production Engineering Program with Dr. Elton Fernandes as Co-ordinator.

Canada

Canadian Council for Competitiveness

407, St-Laurent Blvd. Suite 500

Montreal

Quebec

Canada H2Y 2Y5

The Certificate recognising the Chapter was issued in 1995 (but this may have been some time after the Chapter was approved.)

Co-ordinator (in 1995)

Mr. Jacques Gagne, Director General of the CCC.

Chile

This Chapter was established at a WCPS Board of Directors meeting in Montreal in March 1996.

Sergio Vera Muñoz

Vicerrectoría de Administración y Finanzas

Universidad Del Mar

Vina Del Mar

Sergio was the prime mover and chief local contact for the Santiago Congress in 1997.

China

Early contacts were with the China National Education Committee and Prof. Shiyi Lu, of Academica Sinica.

The Chapter was established 1988

Co-ordinator

Prof. Shiyi Lu

China National Education Committee

c/o/ Prof. Y.C.Wang Beijing
Normal University

The Chapter created two entities WCPSCC (for WCPS China Chapter) and - in response to a letter in May 1989 from Krish Pennathur, then President of WAPS, the WAPS China Branch.

In 1996, Professors Xingqian Yu and Shoubin Hu wrote to Andre Miller, then Secretary General of WCPS, advising that Prof. Shiyi Lu was quite ill and suggesting that future correspondence was through themselves.

The primary contact within WCPSCC subsequently changed to:

Sun Cheng

Secretary-General, WCPSCC

No. 5 West Street

Wanshou Road

Beijing, China

As China developed, and as the relationships between WCPS and China also developed, two more Network Partners were added.

The Hong Kong Productivity Council

HKPC Building

78, Tat Chee Avenue

Yau Yat Chuen

Kowloon

Hong Kong China

The Chinese Association of Productivity Science

Room 318

A-40 Taiping Road

Wukesong

Beijing 100039

Both these organisations were heavily involved in the organisation of the XIIth Congress in 2001.

Key players in the organization of the Congress from the HKPC were Henry Ching, Thomas Tang and Edmund Sung supported by Cindy Lui and Anna Choi.

The key player for CAPS has always been the Secretary-General of the organisation. The first Secretary-General with whom WCPS dealt was Fang JinRong (who was Secretary-General when CAPS was invited to become a Network Partner in 2000). Network Partner status was granted in August, 2000. Fang JinRong was followed as Secretary-General by Zhang Sai in 2001, and he was in turn followed by Chen Shengchang.

Costa Rica

Key contact during the establishment of the Chapter (over the period 1991 - 1992)

Ing. Sergio A. Gonzalez Duarte

Executive Director

Funacion Centro de Productividad Nacional (CEPRONA)

San Jose

Costa Rica

The Chapter was established in 1993 and inaugurated at the Stockholm Congress.

Co-ordinator

Ing. Sergio A. Gonzalez Duarte

Egypt

Key contact during the establishment of the Chapter (over the period 1996 - 1997)

Mr. Magdy Zaki Gomaa

Productivity & Training Department

Ministry of Industry

Giza

Egypt

The Chapter was established in September, 1997.

Co-ordinator

Mr. Magdy Zaki Gomaa

Ethiopia

There appears to be some confusion arising from the documents in the WCPS Archives.

Firstly there is a document dated August 15th 1988

"proclaiming the formation of the Ethiopian Chapter of WCPS at a formal ceremony held at the National Management Development Center, Debre Zeit, Ethiopia on August 13th 1988 in the presence of Dr Krish Pennathur, Meber, International Advisory Committee of the WCPS and Capt. Ayele Haile, Chief executive of the Ethiopian Management Institute and officials of the EMI."

In the WCPS archive is a report produced - nominally for the 7th World Congress in Kuala Lumpur (1990) - by Asheber Aberra and Iyob Tesfu on behalf of the Ethiopian Management Institute entitled: "Productivity Movements in The industrial and State Farm Sectors" which asks for support from WAPS.

However, there is later correspondence between Tor Dahl (as President of WCPS in 1990 when his letter was written) and Wobayehu Tafesse, Co-ordinator of Foreign and Internal Relations with the EMI about establishing a Chapter of the WCPS in Ethiopia.

The next correspondence - from Brita Borge in June 1993 - congratulates Alemayehu Gesese, General Manager of the EMI on being co-ordinator of the Ethiopian Chapter.

The Certificate recognising the Chapter was finally issued in June 1995.

Subsequent contacts at the Ethiopian Management Institute, include

Bezabeh Bekele and Aster Abraham.

In August 1997, Bezabeh Bekele (as Assistant General Manager) wrote to Brita Borge with details of the new General Manager of the EMI - and therefore Chapter Co-ordinator: Mr. Afework Gima.

In 1996, WCPS records show Mrs. Aster Abraham having taken over as General Manager of the EMI and as Co-ordinator of the Chapter.

Estonia

Key contact during the establishment of the Chapter (over the period 1996 - 1997)

Mr Aleksei Hobemagi

Development Director

Federation of Estonian Engineering Industry

Chapter established in 1997 hosted by Tallinn Technical University

Co-ordinator

Mr Aleksei Hobemagi

Finland

Key contact during the establishment of the Chapter (through 1993)

Mr. Peter Rehnstrom

Finnish Productivity Centre

Aavaranta

02510 Oitmaki Finland

Chapter established in May, 1993 hosted by the Finnish Productivity Center.

Co-ordinator

Mr. Peter Rehnstrom

In 2001, because of internal restructurings within Finland, the Chapter host became the Finnish Work Environment Fund, still with Peter Rehnstrom (Managing Director of FWEF) as Co-ordinator.

France

Key contact during the establishment of the Chapter (over the period 1993 - 1995)

Richard Piani

Fondation Villette-Entreprises

30, avenue Corentin-Cariou

75930 Paris Cedex 19

France

Chapter established in 1995 and inaugurated at the Istanbul Congress, at which Mr Piani was present.

Germany

Key contact during the establishment of the Chapter (2001 - 2001):

Dr. Hans-Dieter Schinner

REFA-International

Am Hopfengarten 6

D-64295 Darmstadt

Germany

John Heap met Dr. Schinner in London in August, 2000 to discuss. Network Partner status was granted to REFA International in January, 2001 with Dr. Schinner as the primary contact.

Ghana

Key contact during the establishment of the Chapter

Theo. B. Wereko

Ghana Institute of Management & Public Administration Accra

The Certificate recognising the Chapter was issued in 1995 (but this may have been some time after the Chapter was approved.)

WCPS records show Mr Bibilazu, Deputy Director of Management Development & Productivity Institute, Ministries Annexe as Chapter Co-ordinator in 1996.

Greece

Key contact during the establishment of the Chapter (starting 1988)

Prof. Kostas N. Dervitsiotis

Department of Business Administration University of
Piraeus

Chapter established in 1994.

Co-ordinator

Prof. Kostas N. Dervitsiotis

Iceland

Technological Institute of Iceland (IceTec)

Reykjavik

1995 at Istanbul

The Certificate recognising the Chapter was issued in 1995 (but this may have been some time after the Chapter was approved.)

Co-ordinator (in 1995)

Nr. Hallgrimur Jonasson, Managing Director IceTec.

India

Delhi Productivity Council

1E/10 Jhandewalan Extension

New Delhi 110 055

India

The Certificate recognising the Chapter was issued in 1995 (but this may have been some time after the Chapter was approved.)

Co-ordinator

Mr. N.K.Bhatt, President of the Delhi Productivity Council.`

Indonesia

Key contacts during the establishment of the Chapter (over the period 1988 - 1991)

Prof. Matthias Aroef

Industrial Engineering Dept ITB

Jalan Ganesha 10

Bandung Indonesia
and

Mr. Pandji Denny

Director of the National Productivity Centre

Dept of Manpower

58, H.A.Salim Street

Jakarta

Indonesia

Chapter established 1991 hosted by the Indonesian Institute for Productivity

Chairman:

Admiral Sudomo

Indonesian Institute for Productivity

Atap Center Building

7th Floor

Jl, Gunung Sahari Raya 32

Jakarta 10720

Indonesia

Executive Director of the Institute at the time was Soewarso Hardjipsoedame in 1997,
the Indonesian Institute for Productivity moved to:

Wisma, Gandaria

Jl. Gandaria III No. 8

Kebayoran Baru

Jakarta 12130 Indonesia

in 1998, Admiral Sudomo stepped own as Chairman and was replaced by Dr. Ch.

Rizal.

Israel

Key contacts during the establishment of the Chapter:

Prof. Yaakov Roll (over the period 1988 - 1993)

Technion - Israel Institute of Technology

Faculty of Industrial Engineering & Management

Technion City

Haifa 32000

Israel

In 1993, Prof. Roll sadly died and Prof. Ezey M. Dar-El took over communication with WCPS.

The Israel Chapter was established in 1995 with Prof. Dar-El as Co-ordinator and was inaugurated at the Istanbul Congress, at which Prof. Dar-El was present.

Ivory Coast

Key contacts during the (unsuccessful) process to establish a Chapter (over the period 1992 - 1996)

Mr. Joseph Yao.

Ivorian Centre for Economic and Social Research Abidjan

Japan

Key contacts during the establishment of the Chapter (over the period 1986 - 1994)

Prof. Kazukiyo Kurosawa

Faculty of Management Science

Tokyo Institute of Technology

Ookayama, Meguro-ku, Tokyo

Japan

later Profesora at University of Hawaii in 1988, Professor of Productivity Science, University of the Air, Japan

Japan Chapter established December, 1994 hosted by Japan Management Association

Co-ordinator:

Mr. Tatsuki Mikami

Chairman

Japan Management Association

3-1-22 Shiba-koen, Minato-ku

Tokyo 105 Japan

Supported by Mr. Kiyoshi Suito, Vice President of JMA who was fluent in English.

The official inauguration took place at the Istanbul Congress with Prof. Kazukiyo Kurosawa representing the Chapter.

Latvia

Key contact during the establishment of the Chapter.

Dr. Janis Stabulniecks

Latvian Technological Centre

Riga

Chapter established in 1995 and was inaugurated at the Istanbul Congress, at which Mr. Stabulniecks (the Co-ordinator of the Chapter) was present.

Malaysia

Chapter created 1992

Co-ordinator

Mr. Hj. Arshad Marsidi

Director

National Productivity Centre

Peti Surat 64

46904 Petaling Jaya

Selangor Darul Ehsan Malaysia supported by Ms Halimah Ali,
Director of Corporate Affairs.

In 1993 Mr. Hj. Arshad Marsidi was appointed vice-President of WCPS

In April 1994 Mr Marsidi announced his retirement from the National

Productivity Centre, though he remained a VP of WCPS. His replacement as Director of the National Productivity Centre and as Co-ordinator of the Chapter in 1995 was Mr. Ismail Bin Adam. His Deputy was Ir. Mah Lok Abdullah.

Mauritius

Key contact during the establishment of the Chapter (through 1996)

Nikhil Teebhoo

Export Processing Zones Development Authority

Port Louis

Mauritius

Chapter established at a WCPS Board of Directors meeting in February 1997 in Miami with Export Processing Zones Development Authority as host organisation and Nikhil Teebhoo as Co-ordinator.

Nepal

Key contact during the establishment of the Chapter (over the period 1992 - 1993)

Mr. Ajit N.S. Thapa

Director

Nepal Industrial Development Corporation

Durbar Marg

Kathmandu

Nepal

Chapter established in 1993 hosted by Nepal Industrial Development Corporation.

Co-ordinator

Mr. Ajit N.S. Thapa

New Zealand

There was correspondence between WCPS and a J.S. Hollander, Manager of the

Massey University Institute for Executive Development in Palmerston, New

Zealand through the period 1993-1996 about the possibility of establishing a Chapter. From the correspondence, it seems that Mr.Hollander was a contact of Walter Aigner, Martin Stone and Ron Davison.

Nigeria

Key contacts during the establishment of the Chapter (over the period 1992 - 1994)

Akinola Coker

Director General

National Productivity Centre

Lagos Nigeria then Dr.. S.T.Ajayi, who took over as Director General in 1994

Chapter established in May 1993 (though the records suggests that it was not formally recognised until November, 1994) hosted by the National Productivity Centre with Dr.. S.T.Ajayi as Co-ordinator.

Norway

Centre for Research in Economics and Business Administration (SNF)

Breiviken 2A

Bergen Sandviken N 5035

Norway

The Certificate recognising the Chapter was issued in 1995 (but this may have been some time after the Chapter was approved.)

Co-ordinator

Ms Brita Borge

In January, 2001 the role of the Norwegian Chapter was taken over by mutual agreement by NFKL Oslo with Richard Bull-Tuhus as co-ordinator. NFKL later 'transformed' into Excellence Norway.

Philippines

Key contacts during the establishment of the Chapter (over the period 1999 - 2000) were Tony Pineda (who initially was in contact with the University of the Philippines about becoming a Network Partner) and Carlos A. Sayco. Network Partner status was granted in October 2000 to:

Productivity & Development Center

P.O.Box No. 12788

Ortigas Center

Pasig, Metro Manila Philippines with Carlos A. Saco, the Managing Director as key contact person.

Poland

Polish Productivity Center

1995 at Istanbul

The Certificate recognising the Chapter was issued in 1995 (but this may have been some time after the Chapter was approved.)

Co-ordinator (in 1995)

Mr. Jerry Donarski, President of the Polish Productivity Center

Singapore

National Productivity Board

NPB Building

2 Bukit Merah Central

Singapore 0315

The Certificate recognising the Chapter was issued in 1995 (but this may have been some time after the Chapter was approved.)

Co-ordinator (in 1995)

Mr Lee Suan Hyang, Executive Director of NPB.

South Africa

South Africa Chapter established May, 1992 hosted by the National Productivity Institute and formally inaugurated at the Stockholm Congress in 1993.

Co-ordinator:

John Parsons

Director of Business Development

National Productivity Institute

PO Box 3971

Pretoria 0001 South
Africa

The Executive Director of the NPI at the time was Jan Visser.

He was replaced as Executive Director of the now renamed Productivity SA) by Yvonne Dladla who was appointed to the Board of WCPS in 2005.

Spain

Key contact during the (unsuccessful) process to establish a Chapter (over the period 1992 - 1997)

Alberto Anaya Gomez

Doctor Feming 43

28036 Madrid

Spain

In 2000, there was then a separate round of correspondence (lead first by Carl Thor and then by John Heap), again unsuccessful, to establish Network Partner status for the Instituto de la Ingenieria de Espana.

Sri Lanka

The Association for the Advancement of Quality and Productivity was awarded Network Partner status in May, 2002. The primary contact during the process of gaining Network Partner status, and subsequently the primary contact within this partner was:

Sunil Wijesinha

Association for the Advancement of Quality and Productivity

25, Fife Road

Colombo 5 Sri
Lanka

Sweden

Swedish Productivity Center

Argongatan 30

431 53 Molndal

Sweden

The Certificate recognising the Chapter was issued in 1995 (but this may have been some time after the Chapter was approved.)

Co-ordinator (in 1995) Mr.
Ingemar Eriksson

Tanzania

Key contact during the establishment of the Chapter

(over the period 1990 - 1991)

Mr. N.N.P. Shimwela

Executive Secretary

National Productivity Council

Dar Es Salaam

Tanzania

(over the period 1991 - 1993)

Dr. P.G.Menen

National Productivity Council

Dar Es Salaam Tanzania

Chapter established in 1993 hosted by the National Productivity Council.

Co-ordinator:

Dr. P.G.Menen

Following discussions with another organization with a mission of promoting and developing productivity, in September, 2005, the WCPS awarded Network Partner status to the Productivity and Development Trust of Tanzania.

Primary contact:

Mr. J R Kakeneno

Executive Chairman

The Productivity and Development Trust

PO Box 50154

Dar Es Salaam Tanzania

Turkey

Turkish National Productivity Center

Gelibolu Sokak No 5

Kavaklidere

Ankara 06690

Turkey

The Certificate recognising the Chapter was issued in 1995 (but this may have been some time after the Chapter was approved.)

In July 1995, Ms Serpil Ozdamar became Secretary General of the National Productivity Center and thus became the Co-ordinator for the National Chapter, taking over from Dr Ergun Yener who retired in that year.

Ukraine

First contact was by Victor Eremenko in March 1995.

Chapter established at a WCPS Board of Directors meeting in Montreal in March 1996.

National Productivity Center 4,
Rumjantseva str.

Kramatorsk 343904 Ukraine

Co-ordinator

Victor Eremenko, General Director of National Productivity Center.

United Kingdom

Key contact during the establishment of the Chapter (over the period 1987 - 1990) was:

Ted King

Director & General Secretary

Institute of Management Services

Enfield

Middlesex UK and over the period 1990-
1992 was:

John Heap, who at the time worked at Leeds Polytechnic (later to become Leeds Metropolitan University) but was acting on behalf of the Institute of Management Services, of which he was a Council Member.

Chapter established in November, 1992 hosted by the Institute of Management Services.

Co-ordinator:

John Heap

Subsequently, an Institute of Productivity was established in the UK and was awarded Network Partner status in 2012. Co-ordinator was again John Heap.

USA

Inter-American Network of Quality & Productivity Centres c/o

Maryland Center for Quality & Productivity

University of Maryland

College Park, Maryland

USA 20742-1815

The Certificate recognising the Chapter was issued in 1995 (but this may have been some time after the Chapter was approved.)

WCPS records show Dr. Thomas C. Tuttle, Director of the Maryland Center for Quality & Productivity as Co-ordinator in 1995.

WCPS records show Dr. Ross Robson of Utah State University as Co-ordinator in 1996.

Zambia

Key contact during the establishment of the Chapter (1994 - 1995)

R.R.Mtonga

Zambia Productivity Development Department

Ministry of Labour

Lusaka

Republic of Zambia

The Certificate recognising the Chapter was issued in 1995 and the Chapter was officially recognised at the Istanbul Congress in 1995.

Other Networking Activity

WCPS and WAPS were acknowledged supporters of the 3rd International

Conference of Productivity & Quality Research in February 1991 in Miami, Florida, USA
- organised by Dr. D.J. Sumanth of the University of Miami.

WCPS and WAPS endorsed the establishment of the Pan-African Productivity

Association (PAPA), the subject of discussions at the 7th World Congress in Malaysia (November, 1990). At the Congress the six African nations that were represented created and signed a Declaration aspiring to the creation of a panAfrican productivity body. The organisation was officially formed on

5th November, 1992 with John Parsons (who chaired the steering committee that had brought the organisation into being and oversaw early development) as the first President and Dr. Akuoko-Frimpong (of Ghana's Management Development and Productivity Institute) as Vice President. Initially on the steering committee were:

John Parsons, South Africa Chairman

Mr Lepetu Setshwaelu, Botswana, Lesotho & Swaziland

Mr Asheber Abera, Ethiopia

Dr. Henry Akuoko-Frimpong, Ghana

Mr Akinola Coker, Nigeria

Mr Nikubuka Shimwela, Tanzania Dr.

P.G.Menen, Tanzania

The secretariat was provided by the NPI, South Africa.

The first significant event was an Assembly in November 1992 held at the

ESKOM Conference Centre, Midrand, Johannesburg under the title: Productivity Africa: Co-operating for Prosperity. The Assembly was formally dedicated to the late Dr. Krish Pennathur, the first President of WAPS. Ethiopia, Ghana, Ivory Coast, Malawi, South Africa and Tanzania were represented. WCPS was represented by Jean Claude Lauzon, Vice President WCPS, by Brita Borge, the Director of National Chapter Development, by Candy Johnson Rausch, SecretaryGeneral, WCPS and by Dr. Tor Dahl who gave a

presentation. Also there was Joseph Prokopenko of the International Labour Office (ILO).

Dr. Henry Akuoko-Frimpong, the Vice President of PAPA, died suddenly in November 1995. In 1996, PAPA produced its first Newsletter, dedicated to Henry.

In 1996, PAPA was awarded 'permanent observer status' with the Labour commission of the Organisation of African Unity (OAU).

In the second newsletter in November, 1996, the Executive council of PAPA was given as:

Dr. Jan Visser, President

Dr. Theo Wereko, Ghana, as Vice-President for West Africa

Dr. P.G.Menen, Tanzania, as Vice-President for East Africa Mr.
Lepetu Setshwaelo, Botswana Mr. Mezabeh Bekele, Ethiopia.

Secretariat: Monica Sprong, NPI, South Africa.